

## Venturi Tools – FAQs

### Who is Venturi Tools, and what industries do you serve?

#### Answer:

Venturi Tools is a leading provider of precision-engineered downhole tools designed for demanding energy operations. We serve a wide range of industries, including **oil & gas onshore, oil & gas offshore, geothermal energy, carbon capture (CCUS), hydrogen storage, and mining & minerals**. Our tools are trusted by engineers, operators, and service companies worldwide for their durability, safety, and performance.

### What makes Venturi Tools different from other downhole tool providers?

#### Answer:

Venturi Tools stands out because of our commitment to **precision engineering, rugged dependability, and customer-centric solutions**. Our tools are designed using advanced software and manufactured with state-of-the-art processes, ensuring exceptional performance even in extreme conditions. Backed by the global support of the **Sturrock & Robson Group**, we provide unmatched service, technical expertise, and rapid delivery.

### Which regions do you serve, and do you have local distributors or channel partners?

#### Answer:

We operate globally, with a focus on **North America, Latin America, Europe, Middle East & North Africa (MENA), Asia-Pacific (APAC), and Sub-Saharan Africa**. Our extensive network of **distributors and channel partners** ensures local expertise and timely support wherever our tools are needed.

### How can I contact your technical support or sales team?

#### Answer:

You can reach our technical support or sales team by using the **Contact Us** form on our website or calling our customer support line. Our experts are available to provide guidance, answer questions, and recommend solutions tailored to your needs.

## What downhole tools do Venturi Tools offer, and what applications are they designed for?

### Answer:

Venturi Tools provides a wide range of downhole tools, including:

- **Fishing & Retrieval Tools:** Hydraulic disconnects, spears, and overshots for stuck pipe and equipment recovery.
- **Circulation & Pressure Control Tools:** Flapper check valves, dual circulation subs and pack-off subs for safe fluid flow and pressure containment.
- **Debris Management Tools:** Venturi Jet Junk Baskets and high-powered magnets for wellbore cleaning.
- **Coiled Tubing Solutions:** Connectors and cutting tools for efficient coiled tubing operations.

These tools are designed for applications such as fishing operations, wellbore cleanup, fluid circulation, and high-pressure environments.

## How do I select the right tool for my specific well intervention or drilling operation?

### Answer:

Our technical team can guide you in selecting the most suitable tool based on your **application requirements**, including pressure, temperature, wellbore conditions, and operational goals. We also provide a **needs analysis questionnaire** to gather detailed specifications for a tailored recommendation.

## What are the key features of your hydraulic disconnects, junk baskets, and fishing tools?

### Answer:

- **Hydraulic Disconnects:** Designed for quick release of stuck tools, featuring dual flapper check valves and reliable sealing mechanisms.
- **Junk Baskets:** High-efficiency debris removal tools utilizing venturi jet flow for rapid cleanup.
- **Fishing Tools:** Durable and versatile, capable of retrieving stuck pipe, coiled tubing, or other wellbore obstructions.

### **Can Venturi Tools provide custom-designed tools for unique operations?**

#### **Answer:**

Yes, we offer **custom engineering solutions** to address unique operational challenges. Our team works closely with clients to design and manufacture tools that meet specific requirements, ensuring optimal performance and reliability.

### **Do you offer product manuals, datasheets, or CAD drawings for your tools?**

#### **Answer:**

Yes, we can provide detailed **product manuals** and **datasheets** for most tools. These resources are available for download from our **Resources** page or can be requested directly from our support team.

### **Are Venturi Tools suitable for high-pressure and high-temperature environments like geothermal wells?**

#### **Answer:**

Absolutely. Our tools are engineered for **HPHT (high-pressure, high-temperature)** conditions, making them ideal for geothermal wells and other challenging environments. Specific tools, such as our hydraulic disconnects and pack-off subs, are designed to withstand extreme conditions.

### **Can your tools handle debris management for carbon capture and storage (CCS) operations?**

#### **Answer:**

Yes, tools like the **Venturi Jet Junk Basket** and **High-Powered Wireline Magnet** are highly effective in removing debris from CCS injection wells. These tools ensure wellbore integrity and facilitate smooth injection processes.

### **What solutions do you provide for hydrogen storage wellbore operations?**

#### **Answer:**

Our **circulation and pressure control tools** are designed to manage fluid flow and

containment in hydrogen storage wells. Tools such as the **Dual Circulation Sub** and **Pack-Off Sub** provide reliable pressure sealing and safety.

### **Do your tools work for offshore drilling and subsea well intervention?**

**Answer:**

Yes, our tools are specifically engineered for **offshore and subsea applications**, including deepwater and ultra-deepwater environments. They are built to handle the unique challenges of offshore drilling, such as high pressures, temperatures, and corrosive conditions.

### **Are your tools compatible with coiled tubing and other specialized equipment?**

**Answer:**

Yes, we offer a range of **coiled tubing solutions**, including **connectors** and **cutting tools**, designed for seamless integration with coiled tubing equipment and other specialized systems.

### **How can I request a quote or place an order for Venturi Tools?**

**Answer:**

You can request a quote by filling out the **Request a Quote** form on our website. Once your requirements are reviewed, our sales team will provide pricing and lead time details.

### **Do you offer tool rentals or only direct sales?**

**Answer:**

While Venturi Tools primarily focuses on direct sales, some of our **channel partners and distributors** may offer **tool rental services**. Contact our team for more information on rental options in your region.

### **What is the lead time for ordering your tools, and do you offer expedited shipping?**

**Answer:**

Lead times vary depending on the product and quantity required. Expedited shipping

options are available for urgent orders, subject to stock availability. Contact our team for specific delivery timelines.

**Can you provide on-site training or remote technical support for tool deployment?**

**Answer:**

Yes, we offer both **on-site training** and **remote technical support** to ensure your team can deploy our tools effectively and safely. Training sessions can be customized based on your operational needs.

**What is your warranty policy, and how do I handle tool repairs or replacements?**

**Answer:**

Venturi Tools offers a **comprehensive warranty policy** covering manufacturing defects and performance issues. If you experience a problem with a tool, contact our support team for troubleshooting, repair, or replacement assistance.